



Position: Tenant Support Worker-Casual
Program: Buffalo Apartments

Do you want to help people be the best version of themselves, while working in a team environment that supports you to also be the best version of yourself? Come join our team at the Buffalo Apartments! We have a unique, dynamic, fast paced, complex, intense, fun, and exceptionally rewarding work environment. Utilizing the housing first model, staff develop relationships with tenants and work with them to encourage positive life choices, focusing on helping them to grow and develop their individual strengths and resiliency.

Canadian Mental Health Association (CMHA)-Central Alberta is a not for profit organization with over 50 years of experience helping vulnerable people in our community. We offer competitive wages, training, and regular opportunities for advancement.

The scope of work and responsibilities include, but are not limited to the following:

- Communicate and collaborate effectively with peers, tenants, guests, community members, and other professionals, both verbally and written.
- Develop positive relationships with tenants.
- Assist and actively support tenants with basic and complex needs.
- Ensure safety by screening and managing visitors according to policies.
- Maintain a safe & clean work and living environment.
- Serve as a role model for tenants.
- Other duties and committee work as assigned.

Desired qualifications and skills include:

- A minimum of a two-year Certificate or Diploma in a human services discipline; Degree preferred.
- Direct experience working with individuals who have experienced chronic homelessness is preferred.
- Completion of Standard First Aid Level C CPR & AED
- An understanding of complex needs such as brain injury, addictions, and mental illness.
- Strong written and verbal skills.
- Able to work evenings and weekends.
- Physically fit and able to climb stairs and lift up to 50 lbs.
- Confidence in dealing with conflict and complex situations.

Please note this is a casual position with hours scheduled on an as needed basis. CMHA offers a competitive salary and opportunities for advancement.

If you are passionate about working with vulnerable people in a creative and dynamic environment submit your resume to:
jobs@reddeer.cmha.ab.ca.

Please quote the Job Code **BUFFALO-Tenant Support Worker Casual** in the subject line of your email and cover letter. More than one position may be filled from this posting.

Closing Date: Until a suitable candidate is found.

******* Only those candidates selected for an interview will be contacted. No phone calls please. *******